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REVISED 2

Order#: 152003

Product: Geo Square Handle Ceramic Mug -15 OZ.: Navy

Item #: 1097-319910

Imprint Method: Pad Print, Each Side : PMS 158

Unfortunately our team has informed me of the following

Having issues with art even when reduced - Please see photos on page 2.

The only thing we can suggest at this point is to reverse the artwork. We have a lot of trouble with the bold imprints on the cups due to the curves and its not a flat surface. Lets try reversing the artwork where the S would be outlined in the orange instead of a bold image.

SIDE 1

100% Actual Size

1.96"W x 0.65"H

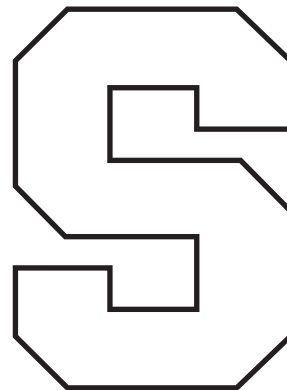
What are you grateful for?



SIDE 2

100% Actual Size

1.46"W x 2"H



*** IMPORTANT INFORMATION *** (PLEASE READ)

Please proof carefully for spelling errors, omissions, and layout accuracy. It is your responsibility to correct any errors. Garrett Specialties assumes no responsibility for errors after a proof has been authorized to print. Please note changes or revisions to your proof from your original instructions may cause revision in your ship date. Delays in paper proof approval also may require a change in your schedule ship dates. Occasionally, some fax machines may distort the image. Please pay close attention to numbers.

It is imperative that you view your e-proof and submit your approval and/or changes promptly to maintain your anticipated delivery date.

Please keep in mind that this virtual proof is not a printed sample of your artwork on our product. The size and placement of the artwork may vary from this proof when actually printed on the product. Carefully review the attached proof for verification of copy & layout.

Due to inherent technical differences in color monitors, the imprint colors and product colors depicted in the attached proof will not resemble those in the final product.

We make every effort to match requested custom colors, but cannot guarantee a 100% exact match. Imprints are applied using pad or screen inks. These inks are hand mixed as close as possible to the requested color but may vary 2 to 4 shades. For this reason an exact PMS match cannot be guaranteed.

Your order is ON HOLD until we receive an approval from you in reference to your artwork.

Please see the photos from the production department that show the inconsistency in the imprint. Due to the surface texture of the mug, the imprint appears blotchy when a bold large area is printed.

